

[Click here](#) if you cannot see this email.



Dear valued partner,

We are closely monitoring all developments related to the COVID-19 pandemic. To support you in this difficult time, we have made some changes to our processes.

Good news about your remuneration

We understand that your remuneration could be impacted by this crisis. Effective April 1, 2020, we are postponing charge backs of commissions due to cancellations or lapses received as of this date, for a period of 60 days.

Update on premiums payment

To provide answers to your questions, we have updated our [FAQ](#). We have clarified our answer regarding the payment of premiums for clients experiencing financial difficulties.

New questions have also been included. To learn more, see our complete [FAQ](#).

For more information, please contact your regional sales director:

Montréal, Outaouais, Laurentides and Lanaudière

Jean-Gaston Baudart

514-214-3935

Jean-Gaston.Baudart@qc.croixbleue.ca

Montréal, Montérégie and Estrie

Natacha Carrier

514-347-1918

Natacha.Carrier@qc.croixbleue.ca

Eastern Québec

Nathalie Lemonde

418-569-8364

Nathalie.Lemonde@qc.croixbleue.ca

[Unsubscribe](#) | [Privacy policy](#) | [Legal terms of use](#)

